

COUNCIL ON HUMAN SERVICES

MINUTES

March 9, 2016

COUNCIL

Mark Anderson
Phyllis Hansell
Alexa Heffernan
Guy Richardson (absent)
Kim Spading (via phone)
Sam Wallace

EX-OFFICIO LEGISLATIVE MEMBERS

Representative Joel Fry (absent)
Representative Lisa Heddens (absent)
Senator Mark Segebart (absent)
Senator Amanda Ragan (absent)

STAFF

Chuck Palmer
Sandy Knudsen
Nancy Freudenberg
Sally Titus
Doug Wolfe
Lindsay Buechel
Paige Thorson

Wendy Rickman
Deb Johnson
Amy McCoy
Mikki Stier
Matt Highland
Sean Bagniewski

GUESTS

Tony Leys, Des Moines Register
Chelsea Keenan, The Gazette
Sandi Hurtado-Peters, Iowa Department of Management
John Harvey, Des Moines
Don Burgmeier

CALL TO ORDER

Mark Anderson, Chair, called the Council meeting to order at 10:00 a.m.

ROLL CALL

All Council members were present with the exception of Guy Richardson. All ex-officio legislative members were absent.

RULES

Nancy Freudenberg, Bureau of Policy Coordination, presented the following rule to Council.

R-1, Amendments to Chapters 77, 78, 79 and 83, Medicaid. Changes provider qualifications, service scope, duration, limitation and reimbursement methodologies for HCBS Prevocational and Supported Employment Services. This Notice of Intended Action was originally presented to the Council at the September 9, 2015 meeting for consideration. During the public comment period, the Department received 190 comments from 23 respondents. The Department has amended the Notice of Intended Action to incorporate comments from the public.

Hansell requested a listing of HCBS providers that are providing prevocational/vocational services; the number of members being served and a map of where the agencies are located.

A motion was made by Wallace to approve and seconded by Hansell. MOTION CARRIED UNANIMOUSLY.

APPROVAL OF MINUTES

A motion was made by Wallace to approve the minutes of February 10, 2016 and seconded by Hansell. MOTION CARRIED UNANIMOUSLY.

MEDICAID MODERNIZATION OVERSIGHT AND COMMUNICATION

Amy McCoy, Public Information Officer and Communications Director for DHS, with Matt Highland, Lindsay Buechel, and Sean Bagniewski from Iowa Medicaid reported on the Departments efforts in regard to Iowa Medicaid communications.

Highlights of the presentation:

- IA Health Link brings together physical, behavioral, and long term care under one program. Most current Medicaid members will be enrolled in IA Health Link starting April 1, 2016.
- Scripts are regularly updated at the Call Center. To ensure quality and accuracy, “secret shopping” of all call centers is on-going.
- Iowa Medicaid is making regular updates to the website during the transition to managed care. A weekly “Medicaid E-News” is sent to stakeholders, containing informational letters, samples of member mailings, resources, links, important updates and meeting dates.

- A number of informational meetings have been held across the state providing a basic overview and an opportunity for members to ask questions.

Sally Titus provided an update on the key points of the Oversight Bill (for Medicaid Program Improvement). Highlights of the bill (Senate File 2305):

- Provides for a review of program integrity activities by a workgroup, make recommendations to the governor and general assembly to provide findings and recommendations for a coordinated approach to provide effective administration
- Creates a Medicaid reinvestment fund for the deposit of savings realized from managed care.
- Provides additional duties for the office of the long-term care ombudsman
- Clarifies membership of the medical assistance advisory council

The bill is now in the House.

HUMAN TRAFFICKING

Doug Wolfe, Division of Adult, Children and Family Services, reported on Senate File 2258 as it relates to “Preventing Sex Trafficking and Strengthening Families Act (Federal Legislation P.L. 113-183).

Child Welfare Obligations:

- 1- Identify and make services available for victims of sex trafficking
- 2- Ensure children and youth have adequate social and developmental opportunities, and that caretakers apply the ‘Prudent Parent Standard’
- 3- Support youth who are expected to “age out” of care through improved case management
- 4- Avoid APPLA (Another Planned Permanent Living Arrangement) for children under age 16

Mr. Wolfe also discussed:

- Identifying sex trafficking victims
- Anti-trafficking efforts
- Indicators of Trafficking

A flyer announcing two programs (“Human Trafficking” and “Internet Crimes Against Children”) offered on March 24, 2016 at the Independence Junior/Senior High Auditorium was distributed.

DIRECTOR’S REPORT

Paige Thorson, Policy Advisor, reported:

- The department anticipates passage of the ‘Human Trafficking’ bill (SF 2258)
- Appropriation bill discussions are still ongoing

Wendy Rickman, Administrator, Division of Adult, Children and Family Services, provided the Council an update on Senate File 2235:

- SF 2235 relates to certification/inspections of children’s residential facilities as a result of issues stemming from the Midwest Academy facility in Keokuk
- Several State agencies collaborated in drafting the rules that, at a minimum, would address the basic health and educational needs of children; protection of children from mistreatment, abuse and neglect, background and records checks of persons providing care to children in facilities certified under these standards.
- SF 2235 passed the Senate, and Ms. Rickman will make a presentation to the House Oversight Committee next week.

Mikki Stier, Director, Iowa Medicaid Enterprise, reported:

- The Centers for Medicare and Medicaid Services (CMS) approved Iowa’s transition to managed care effective April 1, 2016. The Department will continue to report to CMS on network adequacy. A handout “Provider Network Status Summary – Historical Utilization” dated February 22, 2016 was distributed.
- Contracts continue to be signed between providers and the Managed Care Organizations (MCOs) on a daily basis.

Kim Spading encouraged discussion with PBMs (Pharmacy Benefit Managers) regarding pre-approvals. Palmer suggested Ms. Spading compile a list of

concerns the MCO's need to address in this regard and share them with Ms. Stier.

There was some discussion regarding MCO's operating their own wellness centers in the State.

COUNCIL UPDATES

Hansell suggested that the Council visit vocational training programs in the future.

NEXT MEETING

The next meeting of the Council on Human Services will be Wednesday, April 13, 2016.

ADJOURNMENT

Council adjourned at 1:20 p.m.

Submitted by,

Sandy Knudsen
Recording Secretary